

# ESF-12 Situation Report

*August 21, 2004 1200*

- In Florida approximately 93 percent of the customers have had power restored. Currently, 121,319 remain without power.
- The Atlanta Regional Operations Center (ROC) deactivated 2400 August 20, 2004. ESF-12 staff closed out their activities.
- The ESF-12 desk at the DFO in Orlando has been stood down. Although OEA staff left Orlando yesterday, they continue to communicate with utility and DFO officials.
- Staff remain at FEMA HQ Operations Center; however, that, too, is in the process of standing down from its current 24/7 basis. OEA will maintain a presence through Saturday 8/21 and evaluate needs at that time.

**Status of Power Outages in Hardest Hit Florida Counties (8/21/04)**

County	Customers w/o Power	% of Community w/o Power*	Utility Provider
Charlotte	49,800	52	FPL
DeSoto	11,883	75	FPL/Coop
Hardee	8,560	NA	Coop
Lee	13,000	4	FPL / Lee County Coop
Orange	13,262	4	PEF/Muni
Osceola	9,000	17	PEF/Muni/Coop
Polk	7,933	5	PEF/Muni/Coop
Seminole	2,728	1	PEF/FPL
Volusia	5,500	2	FPL/PEF/Muni

*\* Percents do not include cooperatives and municipals.*

Florida Utility Outage and Recovery Update	
Tampa Electric	Restoration is complete for all 78,000 customers who had lost power. (8/19PM)
Florida Power & Light	<p>Power restored to approximately 92 percent of the 874,000 customers affected by the storm.</p> <p>66,300 customers remain without power (8/20 PM)</p> <p>In north and central Florida, FPL estimated service restoration to essentially all customers in:</p> <ul style="list-style-type: none"> <li>• Volusia County – Remaining customers restored by Saturday (8/21)</li> </ul> <p>In southwest Florida, FPL plans to restore service to essentially all customers in:</p> <ul style="list-style-type: none"> <li>• Charlotte &amp; DeSoto Counties: Port Charlotte, Punta, Gorda &amp; Arcadia; Majority to occur by midnight Sunday, 8/29/04</li> </ul>

Progress Energy	<p>Power restored to 492,285, or 98 percent of the 502,000 customers who lost power</p> <p>9,715 Progress Energy Florida customers remained without power, down from a peak of 502,000 (11:00 AM, 8/21/04).</p> <p>Progress Energy Florida has provided updated power restoration targets for the following counties and communities:</p> <ul style="list-style-type: none"> <li>• Seminole County by midnight Aug. 21</li> <li>• Volusia County by midnight Aug. 21</li> <li>• Holopaw (Osceola County) by midnight Aug. 21</li> <li>• Remainder of Orange County by midnight Aug. 21</li> <li>• Wauchula and remainder of Hardee County by midnight Aug. 24</li> <li>• Polk County by midnight Aug. 24</li> </ul>
Municipalities	Over 150,000 customers have had power restored. Approximately 22,500 outages remain (as of 8/20 PM)
Cooperatives	22,804 outages remain from a peak of over 200,000 (as of 8/20 PM).

Previous situation reports can be found on the Office of Energy Assurance web site at <http://www.ea.doe.gov/>